

COURTS IN MOHAVE COUNTY INFORMATION TECHNOLOGY STRATEGIC PLAN 2012-2014 SUMMARY



LOCAL INITIATIVES, DRIVERS, AND PRESSURES

- Develop an integrated Family Court.
- Expand EDMS and e-citation to limited jurisdiction courts and Probation; reduce MVD disposition transfer time from LJ courts.
- Secure more cost effective court interpreter services through technology.
- Continue to develop integration among court departments and with justice partners.
- Improve service levels of courts, making use of automated performance measures, based on CourTools.
- Increase public service and public access to court records including those online and on microfilm.
- Continue to improve business continuity/disaster recovery strategy, increasing redundancy where possible.
- Pursue a workflow solution, beginning with process mapping, to address resource reductions and continuing caseload increases.
- Continue to work with county staff on court facilities relocations and security improvements.

CY 2010 ACCOMPLISHMENTS

- Placed over 750 converted PDF forms on expanded superior court self-help website.
- Implemented an e-payment system for traffic fines in limited jurisdiction courts.
- Installed public access terminals in Kingman, Lake Havasu, and Bullhead courts.
- Converted historical microfilm documents to images stored in OnBase.
- Installed 10 additional videoconference units throughout the county.
- Equipped 11 courtrooms with locally designed audio-visual systems.

Statewide Projects: Impacts, Concerns, and Participation Plans

LJ CMS/Bench Auto	No impacts or concerns provided; willing to be early adopters.
JOLTSaz/SWID	No impacts or concerns provided; will be early adopter.
LJ EDMS	Local funding is scarce; anxious to see statewide approach; will be early adopters.
e-Filing/Std Forms	Convinced of clerk labor and paper savings; desire statewide approach through new CMS; will be early adopter.
Architecture	Continuing server refresh; still have Windows server and SQL version issues but addressing over time.

TECHNOLOGY PROJECTS					
Project	Year/ Status	Project Detail Provided			Comments
		Full¹	Skeletal²	Mention³	
Judicial Integration	FY12		X		Kingman Justice
Business Continuity Planning	FY11		X		Developing alternate communication routes, implementation of backup power, and complete file replication
Improve Caseflow Management	FY11		X		Process mapping effort
Court Performance Measurements	FY11		X		Web based, AJACS
Provide Training and Education	FY11		X		Develop videos for public on court processes / procedures
Remote Connectivity	FY11		X		"Hot spots" for Probation
EDMS Expansion	FY11		X		To Probation and LJ courts
Implement Family Court	FY12		X		New division
Produce Training Videos	FY11		X		Develop training videos for staff on court processes / procedures
Cost Effective Court Interpreter Services	FY11		X		All courts
Decrease Disposition Transfer Time	FY11		X		All LJ courts to MVD
On-Line Forms	FY11		X		Superior court
Performance Measures	FY11		X		Real-time stats on web
Judicial Integration	FY11		X		IAs at Kingman Justice

TECHNOLOGY PROJECTS					
Project	Year/ Status	Project Detail Provided			Comments
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E-Payment	FY12		X		All clerks in county
Probation Kiosks	FY12		X		Remote comm. w/ POs
Access Control System	FY12		X		Kingman, Bullhead, LHC
Customer Satisfaction Survey	FY12		X		Modify and enhance
Judicial Workload Modeling	FY12		X		With NCSC
Probation Relocation	FY12		X		Bullhead City
Case File Tracking	FY12		X		Superior court; RFID
e-Appeal Implementation	FY12		X		Superior court, AOC
Expand Public Access to Docs	FY13		X		For all case types, expanding beyond Criminal
e-Citation	FY13		X		Kingman + Bullhead Muni courts
Convert Microfilm to OnBase	FY13		X		Superior court; ongoing
Relocate Moccasin Court	FY12		X		Constructing new facility

Note 1:

An “X” in “Full” indicates that the court has provided full detailed information about the project according to the general parameters outlined in the Commission on Technology’s Project Management Methodology. Also, risk analysis, impact, project costs and funding information has been provided.

Note 2:

An “X” in “Skeletal” indicates that the court provided detail about the local project in the master projects listing spreadsheet. Complete information, usually risks, impact analysis, project costs and funding, was not provided.

Note 3:

An “X” in “Mention” indicates that the court mentioned this project in a summary or listed it in an initiative. It may have been a phrase or a full paragraph of description, but did not contain detailed project-oriented information. If these projects are related to pursuing standards or directions already adopted (e.g., OnBase EDMS implementation, Jury+ upgrade, digital audio in the courtroom), then any mention which includes appropriate funding information is sufficient.